بلدية محافظة عنيزة

Health and Safety Hazards Elimination

Background:

Since Unizah Municipality was founded in 1961; its mission was clear that was maintaining villages, regulating construction projects and systematizing public health and safety measures.

Challenges:

With the continuous incremental of the number of citizens a need arose to have as system that shall be monitoring and controlling applying the health safety measurements and related regulations all over the municipality.

Mean While Unizah Municipality was facing some challenges, including:

1. Laziness and lack of discipline

Inspectors who are not self-directed usually took shortcuts in order to go faster; They have most of their results bases on guesses after checking a sample size that is much smaller than their QC plan.

That lead to lots of mistakes, inaccurate data that is lacking transparency.

2. Wrong calibration

While depending on self-evaluation, having neither real illustration nor quality measures' standards or guidelines; the process is totally missing accuracy while relying on own taste and self-experience.

3. Poor timing and team-coordination

   Nonrealistic plans used to lead to weak coordination between team members, rushed job while inspectors used to compress the time of the job to meet the plan

4. Immature reporting tools

   While relying on a manual system, everything was ununiformed and so the resulting reports were inaccurate; misleading while having to take a corrective action.

So, a need arose to find a way that rapidly and accurately collects and synchronize data while generating accurate, real time reports that shall be helping through figuring out and resolving violations.

Solution:

One of our most successful BRAVO deployments was for Unaizah Municipality targeting the process of inspection food facilities all over the Municipality in order to ensure applying the health standards established by the Ministry of Civil Service.

Bravo Provided:

1. Strategic tools

BRAVO helped in building the health and safety inspection strategic objective and move it into execution.

2. Planning missions and distributing agents

BRAVO smart and efficient planning tools provided a mature job distribution, guaranteeing no more rushing the job to meet the plan no more late tasks and hence a happy team with a satisfactory output.

3. Geo-location and real time job updates

With BRAVO tools for real time tracking, we provided a guarantee of transparency and accuracy.

And for more accurate results; agents were given the ability to empower their updates with uploaded media files, and hence there is no place for human errors.

4. GPS navigation

Saving both time and effort and hence cost while finishing the best route reaching more entities.

5. Accurate Reports and KPIs dashboard

With the all-in-one reporting platform provided by BRAVO, everything is now a way clearer, organized where decisions are taken on the right time.

6. Integration with External system

Data Synchronization is needed, and hence a powerful API was provided giving a full flexibility in the integration with any external system.

Impact:

+2000   Facilities Inspected.

100%   Typo Errors Eliminations